

VIDEO SURVEILLANCE PRIVACY POLICY

This privacy policy applies to the processing of data collected by the video surveillance systems at the hotels in the Universal Beach Hotels chain. Please read it carefully, as it contains important information about the processing of your personal data and your rights pursuant to the corresponding legislation in force.

If you have any queries or require clarification regarding our Privacy Policy or your rights, you may contact us via the channels indicated below.

1. Who is responsible for controlling your data?

At our hotels, responsibility for processing video surveillance data lies with the companies that operate each establishment. Click on [this link](#) to consult the company that corresponds to each hotel. The contact address for all of them is Calle Gremio Cirujanos y Barberos, nº 25 – Edificio GENERIUM – bloque B – planta 3ª, 07009 – Palma – Illes Balears, SPAIN.

You can contact Universal Beach Hotels' Data Protection Officer by writing to dpd@universalhotels.es.

2. Why and on what legal grounds do we process your data?

For security reasons: We process the data captured by the video surveillance cameras installed in the hotels for the video surveillance and security of persons, property and the facilities.

This processing is based on our legitimate interest in ensuring the safety of persons, property and the facilities. Weighing this interest against their rights and freedoms, it has been determined that said processing has a limited impact on the privacy of data subjects, corresponds to their reasonable expectations and does not pose any significant threats.

3. How long will we keep your data?

The data will be cancelled within a maximum period of one month from the date they were collected, without prejudice to their conservation for the periods stipulated in the applicable legal provisions for reasons such as proving the commission of crimes or acts committed against the integrity of persons, property or the facilities.

4. Who can we pass on your data to?

Your data will not be passed on to third parties, with the exception of the competent authorities in the event of crimes or acts committed against the integrity of persons, property or the facilities.

5. What are your rights?

You are entitled to obtain confirmation as to whether or not we are processing your personal data, and, where appropriate, access said data. You may likewise request the rectification of any incorrect data or the completion of incomplete data. You may also request their erasure when, amongst other reasons, the data are no longer necessary for the purposes for which they were collected.

Under certain circumstances, you may request the restricted processing of your data. In this case, we will only process the affected data in order to lodge, exercise or defend complaints or with a view to protecting the rights of other persons.

In certain cases, and for reasons related to your particular circumstances, you may also oppose the processing of your data. In this case, we shall cease to process your data, except for overriding legitimate reasons that prevail over your interests, rights or liberties, or in order to lodge, exercise or defend complaints.

Likewise, and under certain circumstances, you may request the portability of your data for the transfer thereof to another data controller.

You may revoke any consent you have given for certain purposes, without affecting the lawfulness of the processing based on the consent given prior to the withdrawal thereof.

You may also object to the adoption of automated individual decisions that produce legal effects on you or significantly affect you in a similar way, when this right applies in accordance with the provisions of Article 22 of Regulation (EU) 2016/679.

Likewise, you may lodge a complaint before the Spanish Data Protection Agency.

To exercise your rights, you must send a request thereto by conventional post or email to the addresses given in the section entitled "Who is responsible for controlling your data?".

You may obtain further information about your rights and how to exercise them on the Spanish Data Protection Agency website at <https://www.aepd.es/es>.